

Policy of Recorded Outgoing Inmate Telephone Calls

All outgoing telephone calls made by inmates housed at the Pinellas County Jail are subject to recording by the Pinellas County Sheriff's Office, with the exception of those calls placed to a phone number identified as 'do not record'.

For calls placed to a phone number not identified as "do not record", the inmate and the recipient of the call shall be notified via a pre-recorded message when a phone call is subject to recording, and the recipient will be required to consent to such recording for the call to be connected.

PCSO uses a "do not record" list in order to prevent the recording of phone calls between an inmate and their counsel. PCSO's phone service provider obtains a list of attorney phone numbers that are registered with the Florida Bar Association and adds these numbers to the "do not record" list. An updated list is obtained from the Florida Bar Association by our phone service provider on an annual basis.

If an attorney receives a call from an inmate/client in the jail and a message is heard indicating the call is subject to recording, then the call will be recorded upon being accepted by the attorney. If the attorney does not wish the call to be recorded, the attorney must complete a **Private/Non-Recorded Number Request Form**, which is available for download below, and submit it to the Support Services Division of the Pinellas County Sheriff's Office's Department of Detention and Corrections along with a copy of their Florida Bar card or a written request on the attorney's letterhead requesting their numbers be added to the "do not record list" via e-mail at privilegedcalls@pcsonet.com.

Please note that acceptance of calls from inmates/clients in the jail after hearing the message that the phone call will be recorded constitutes consent to the recording, and will result in such calls being recorded.

Please also note that the PCSO's inmate phone system prevents three-way calling from all jail phones. If the phone system detects a three-way call, which includes placing a call on hold, interoffice phone transfers, and voicemail, the phone call may be automatically terminated.

Thank you in advance for your cooperation and understanding as the PCSO implements enhancements to the jail telephone system design to increase safety and security within our detention facility.