

Pinellas County Sheriff's Office

"Leading The Way For A Safer Pinellas"



DIRECTOR - INFORMATION TECHNOLOGY

JOB CODE: 10037	PAY GRADE: MJR/DIR	SALARY: \$176,750
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GENERAL DESCRIPTION

Under the general direction of an Assistant Chief Deputy, this position is responsible to ensure the streamlined operation of the Information Technology Bureau (IT) in alignment with the business objectives of the organization. This individual will plan, coordinate, direct, and design IT related activities of the organization, as well as provide administrative direction and support for daily operational activities of the IT Bureau. The Assistant IT Director will work closely with decision makers in other departments to identify, recommend, develop, implement, and support cost-effective technology solutions for all aspects of the organization. This person will also define and implement IT policies, procedures, and best practices. Work is reviewed through observation and results obtained.

SUPERVISES OTHERS: Yes

ESSENTIAL FUNCTIONS AND RESPONSIBILITIES

- Responsible for their subordinate employees' welfare and care, individual training in the conduct of their duties and mentoring
- Reviews subordinates work performance, conducts open and honest performance counseling, appraisals and evaluated conditions of performance, initiates corrective action and/or disciplinary action as necessary
- Ensures subordinates meet agency standard in personal appearance, maintains and accounts for materials and agency equipment as prescribed by Sheriff's Office policy, special or General Orders and Standard Operating Procedures (SOPs)
- Leads IT Bureau operational and strategic planning, including forecasting organizational needs, fostering innovation, and planning large diverse organizational projects
- Benchmarks, analyzes, reports on, and makes recommendations for the improvement and growth of the IT infrastructure and IT systems
- Manages financial aspects of the IT Bureau, including purchasing, budgeting, and budget review
- Develops business case justifications and cost/benefit analyses for IT spending and initiatives
- Develops and implements all IT policies and procedures, including those for architecture, security, disaster recovery, standards, purchasing, and service provision
- Develops requests for proposal

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- Negotiates and administers vendor, maintenance, and consultant contracts and service agreements
- Manages the deployment, monitoring, maintenance, development, upgrade, and support of all IT systems, including servers, PCs, operating systems, hardware, software, and peripherals within a large diverse organization
- Oversees provision of end-user services, including help desk and technical support services
- Works with stakeholders to define business and systems requirements for new technology implementations
- Directs research on potential technology solutions in support of procurement efforts
- Keeps current with the latest technologies
- Approves and oversees projects and project portfolio
- Regular and reliable attendance is required as an essential function of the position
- This position is considered essential and, in the event of an emergency or natural disaster, will be required to report to work
- Participates in Sheriff's Office recruitment and community relations activities as directed
- This list is not intended to be all-inclusive and you may not be responsible for every item listed. The employer reserves the right to assign additional functions and responsibilities as necessary

QUALIFICATIONS

- Graduation from an accredited college or university with a Bachelor's Degree in Information Technology, Computer Science, Computer Technology, or related field
- Eight (8) years' in information technology that includes customer service
- Four (4) years' supervisory experience
- Or equivalent combination of education and experience
- Must possess a valid Florida driver's license
- Consideration for this position requires a credit check

KNOWLEDGE, SKILLS, AND ABILITIES

- Strong technical knowledge of network and PC operating systems
- Strong technical knowledge of current network hardware, protocols, and standards
- Extensive application support experience
- Proven experience in IT infrastructure planning and development
- In-depth knowledge of applicable data privacy practices and laws
- Strong understanding of project management principles
- Ability to conduct and direct research into IT issues and products as required
- Ability to present ideas in business-friendly and user-friendly language

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- Ability to plan and organize the work of subordinate supervisors in a manner conducive to full performance and high morale as reflected in outstanding staff inspections
- Ability to promote and maintain effective relations with members of the Executive Staff, departments under the County Commissioners, the general public and other stakeholders
- Communication skills, both oral and written to communicate effectively at all levels of the organization and with outside agencies
- Ability to operate equipment and instruments utilized in meeting job requirements and operational responsibilities
- Knowledge of the Americans with Disabilities Act (ADA), Family and Medical Leave Act (FMLA), Workers' Compensation and Fair Labor Standards Act (FLSA) to ensure proper adherence and assist supervisors to make decisions on various issues within the guidelines of state/federal/agency laws, rules and regulations
- Organizational skills
- Time management
- Knowledge of General Orders, policies, and procedures of the Pinellas County Sheriff's Office
- Ability to perform all functions of the job classification without posing a direct threat to the health or safety of other individuals in the workplace

PHYSICAL ABILITIES

The physical abilities listed below are estimates of time spent during a typical work day to perform essential functions and responsibilities. Members in this position may be required to:

- Sit up to 7 hours per day
- Stand up to 1 hour per day
- Walk up to 1 hour per day
- Drive up to 1 hour per day
- Occasionally lift up to 20 lbs.
- Occasionally bend, squat, reach, kneel and twist