

Pinellas County Sheriff's Office

"Leading The Way For A Safer Pinellas"



RECORDS TECHNICIAN SHIFT SUPERVISOR

JOB CODE: 30010	PAY GRADE: 12	PAY RANGE: \$41,706 - \$66,728
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GENERAL DESCRIPTION

Under the general direction of the Records Supervisor, performs work of considerable difficulty involving planning, organizing, and operating an automated records management system during a particular shift. Responsible for scheduling and coordinating work flow, assisting Records Technicians in report production and establishing and maintaining quality standards. Work is reviewed through observation and results obtained. **Shift work is required.**

SUPERVISES OTHERS: Yes

ESSENTIAL FUNCTIONS AND RESPONSIBILITIES

- Responsible for their subordinate employee's welfare and care, individual training in the conduct of their duties and mentoring
- Reviews subordinates work performance, conducts open and honest performance counseling, appraisals and evaluated conditions of performance, initiates corrective action and/or disciplinary action as necessary
- Ensures subordinates meet agency standard in personal appearance, maintains and accounts for materials and agency equipment as prescribed by Sheriff's Office policy, special or General Orders and Standard Operating Procedures (SOPs)
- Plans, organizes directs, and controls the overall operation of a computer aided records system during a particular shift
- Schedules and coordinates workflow; assists Records Technicians in report production and in establishing and maintaining quality standards
- Analyzes production data and procedures, identifies problem areas, and recommends corrective action
- Reviews report entries for accuracy in factual information, spelling, grammar, punctuation and proper Florida Incident-Based Reporting System (FIBRS) code entry.
- Ensures that Florida Crime Information Center (FCIC) entries and inquiries are correctly processed and disseminated
- Coordinates with the Information Technology Bureau on any hardware or software problems within the ACISS system
- Provides guidance and is responsible for Records Technician personnel administration
- Regular and reliable attendance is required as an essential function of the position

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- This position is considered essential and, in the event of an emergency or natural disaster, will be required to report to work
- Participates in Sheriff's Office recruitment and community relations activities as directed
- This list is not intended to be all-inclusive and you may not be responsible for every item listed. The employer reserves the right to assign additional functions and responsibilities as necessary

QUALIFICATIONS

- Graduation from an accredited college or university with an Associate Degree in Business Administration, Communications, Criminal Justice, Public Administration or related field
- Four (4) years' related experience
- Two (2) years' supervisory experience
- Or equivalent combination of education and experience
- An accuracy score of 80% on data entry
- Typing speed of 40 wpm
- Must possess a valid Florida driver's license

KNOWLEDGE, SKILLS, AND ABILITIES

- Comprehensive knowledge of automated records management system operations, responsibilities and policies
- Good knowledge of standard criminal investigative techniques
- Considerable knowledge of FCIC entry and inquiry requirements
- Considerable knowledge of the Florida Incident-Based Reporting System (FIBRS).
- Ability to develop effective office procedures and clerical training programs
- Ability to effectively supervise a specialized clerical staff
- Ability to provide information accurately and concisely, orally and in writing
- Considerable skill in spelling, grammar and punctuation as used in the report review process
- Time management, organizational and problem-solving skills
- Ability to effectively and courteously interact with the public and fellow members
- Ability to perform all functions of the job classification without posing a direct threat to the health or safety of other individuals in the workplace



PHYSICAL ABILITIES

The physical abilities listed below are estimates of time spent during a typical work day to perform essential functions and responsibilities. Members in this position may be required to:

- Sit up to 8 hours per day
- Occasionally lift up to 25 lbs.
- Occasionally bend, squat, reach, kneel and twist