

Pinellas County Sheriff's Office

"Leading The Way For A Safer Pinellas"



ADMINISTRATIVE COORDINATOR

JOB CODE: 30001

PAY GRADE: 10

PAY RANGE: \$36,282 - \$58,052

GENERAL DESCRIPTION

Under the general direction of a supervisor, members in this position perform supervisory duties of personnel and/or functional areas and highly complex administrative work and maintain knowledge of Sheriff's Office policies and procedures. Incumbents are expected to exercise independent judgment and to make decisions regarding complex questions and work methods. This position requires accurate typing, an advanced level of performance and knowledge of entering and maintaining information into databases, updating files, processing forms, researching information, and managing records. Work is reviewed through observation, review of work products, and results obtained.

SUPERVISES OTHERS: Determined by area of assignment

ESSENTIAL FUNCTIONS AND RESPONSIBILITIES

- Supervises the work of administrative staff and/or supervises the complex processes in a functional area ensuring adherence to quality standards, deadlines and proper procedures, correcting errors and problems;
- Completes performance evaluations, develops and implements corrective action plans for assigned staff members, approves time off requests, and monitors actions of assigned staff members (determined by area of assignment);
- Resolves issues or responds to questions regarding policies and procedures;
- Provides guidance in handling difficult or complex problems or in resolving escalated complaints or disputes in assigned functional area;
- Oversees, compiles, revises, and maintains department databases, files, work orders, and records in response to inquiries and produces routine and non-routine reports;
- Conducts research, collecting information on non-technical, operational, or administrative issues and types summary of research findings
- Performs criminal history search inquiries utilizing databases (determined by area of assignment);
- Researches and updates various agency databases with timely and accurate information;
- Prepares and reviews records, reports, and files to verify information is accurate before providing to external requesters and/or internal requesters, while maintaining an accurate documentation log;

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- Prepares invoices for recording documentation and forwards funds received following proper procedures;
- Trains and instructs employees assigned to functional area on the job duties, policies and procedures, and arranges for formal trainings for newly hired employees;
- Researches, compiles, and prepares reports, manuals, correspondence, and other documents required, such as presentations, expense, statistical, or monthly reports;
- Maintains and monitors records pertaining to inventory, orders, supplies, registrations, products, certifications, enrollments, work orders, or machine maintenance;
- Plans for or coordinates office services such as equipment or supply requisitions or organization, maintenance, or other services;
- Manages paper or maintains electronic filing/scanning systems and recording of information;
- Maintains, stores, and disseminates confidential documents in accordance with HIPAA guidelines, if necessary;
- May serve as Records Custodian, may testify in court regarding health record documents, and/or may provide requested documents to satisfy subpoena or court order;
- Answers phones and responds to complex citizen and member inquiries, issues, and/or complaints;
- Notarizes Documents;
- Participates in Sheriff's Office recruitment and community relations activities as directed.

This position may be considered essential and, in the event of an emergency or natural disaster, may be required to work.

This list is not intended to be all-inclusive, and you may not be responsible for every item listed. The employer reserves the right to assign additional functions and responsibilities as necessary.

QUALIFICATIONS

- High school graduation or equivalent diploma from an institution accredited by an accrediting body recognized by the U. S. Dept. of Education or licensed as a degree granting institution by the Commission for Independent Education.
- Five (5) years' experience in an administrative office environment
- OR two (2) years' supervisory experience
- OR equivalent combination of experience
- An accuracy score of 80% on data entry
- Typing speed of 25 wpm
- Must possess a valid Florida driver's license



KNOWLEDGE, SKILLS, AND ABILITIES

- Knowledge of business English, spelling, and arithmetic
- Knowledge of general office practices and procedures
- Ability to operate standard office equipment such as computer terminal, copy machine, and calculator.
- Ability to maintain accurate records, logs, and files
- Ability to perform essential functions with frequent interruption and/or distractions
- Ability to prioritize assignments
- Ability to work independently and identify more effective methods of work operation
- Ability to think through consequences of a decision
- Time management skills and excellent inter-personal skills
- Verbal and written communication skills
- Accurate typing skills
- Ability to perform all functions of the job classification without posing a direct threat to the health or safety of other individuals in the workplace

PHYSICAL ABILITIES

The physical abilities listed below are estimates of time spent during a typical work day to perform essential functions and responsibilities. Members in this position may be required to:

- Sit up to 7 hours per day
- Stand up to 3 hours per day
- Walk up to 2 hours per day
- Occasionally lift up to 10 lbs.
- Occasionally bend, squat, climb, reach, kneel, and/or twist